

Appendix B. Review of Business Victimisation Surveys

This table has been constructed from data provided in AIC (2004) and the authors' own research. It includes surveys and studies available in English and is presented in chronological order.

Survey/citation ^a	Year of data collection	Location	Crimes surveyed ^b
Crime against Small Business (McDevitt et al. 1990)	1989	US, Boston	Assault, burglary, theft, robbery, vandalism
Dutch Commercial Crime Survey (Eijken and Meijer 1995)	1989, 1992, 1993	Netherlands	Assault and threats, burglary, theft, vandalism and malicious damage
Crimes on Industrial Estates Study (Johnston et al. 1994)	1990	UK, Northern England	Assault, burglary, theft, theft of and from vehicle, vandalism and malicious damage
Safer Cities Small Business Crime Surveys (Tilley 1993)	1990, 1992	UK	Burglary, robbery, theft and shoplifting
Commercial Robbery: National Robbery Registration System (Eijken and Meijer 1995)	1990–93	Netherlands	Robbery
Ernst & Young Global Fraud Survey (Ernst & Young 2010)	Biennial since 1990	Global, 36 countries in 2010	Fraud among large corporations
National Retail Security Survey (Hollinger 2010)	Annual since 1991	US	Assault, burglary, extortion, fraud, robbery, theft, vandalism (retail sector only)
Crime against Small Holiday Accommodation Units (Gill et al. 1993)	1992	UK	Assault, fraud, theft, vandalism and malicious damage
Study of Employee Injuries and Convenience Store Robberies (Amandus et al. 1996)	1992–93	US	Robbery
National Crime Victimization Survey (Warchol 1998)	1992–96	US	Robbery, theft, workplace violence
AIC Crimes against Business Survey (Walker 1995)	1993	Australia	Bribery, burglary, extortion, fraud, robbery, theft of and from vehicle, theft, vandalism, workplace violence

Survey/citation ^a	Year of data collection	Location	Crimes surveyed ^b
British Retail Consortium Survey (BRC 2010)	Annual since 1993	UK	Burglary, fraud, robbery, theft, vandalism and malicious damage (retail sector only)
KPMG Fraud and Misconduct Survey (KPMG 2010)	Biennial since 1993	Australia, New Zealand	Asset misappropriation, corruption, credit-card fraud, theft
Violent Victimization in Retailing Survey (Beck et al. 1993)	1993	UK	Assault, threats, verbal abuse at work (retail sector only)
Commercial Victimization Survey (Shury et al. 2005)	1994, 2002	UK	Assault, bribery/extortion, burglary, fraud, theft of and from vehicle, theft, robbery, vandalism (retail and manufacturing sectors)
Crimes against Business Survey (Aromaa and Lehti 1994)	1994	Finland	Bribery, burglary, extortion, fraud, theft of and from vehicle, theft, robbery, theft, vandalism and malicious damage, workplace violence
International Commercial Crime Survey (ICCS) (van Dijk and Terlouw 1996)	1994	Czech Republic, France, Germany, Hungary, Italy, Netherlands, Switzerland, UK	Assault, bribery and corruption, burglary, extortion and intimidation, fraud, robbery, theft of and from vehicle, theft, vandalism
CSI/FBI Computer Crime and Security Survey (Computer Security Institute 2011)	Annual since 1995	US	Computer-related crime affecting enterprises
Small Business and Crime Initiative Study (Wood et al. 1997)	1995–96	UK, Leicester	Burglary, fraud, robbery, theft, vandalism, workplace violence
British Forum of Private Business Survey (Gill 1998)	1996	UK	Burglary, fraud, physical abuse, robbery, theft, vandalism and malicious damage, vehicle theft
Crime against Small Business in the Midwest Survey (Fisher and Looye 2000)	1996	US, 6 Midwest States	Assault, burglary, fraud, theft, vandalism
European Union Survey on Living and Working Conditions (European Foundation for the Improvement of Living and Working Conditions 1997)	1996	European countries	Workplace violence

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Global Fraud Survey (Association of Certified Fraud Examiners 2010)	Various years since 1996	US only until 2008; global in 2010	Asset misappropriation, corruption, financial statement fraud committed by employees
International Crime Victims Survey (Chappell and Di Martino 1999)	1996	32 developed and developing countries	Workplace violence
Crime against Small Business Study (Kuratko et al. 2000)	1997	US, Midwestern and south-eastern regions	Burglary, fraud, robbery, theft
Crimes against Business Survey (Aromaa 1999)	1997	Estonia	Bribery, burglary, extortion, fraud, robbery, theft of and from vehicle, theft, vandalism, workplace violence
Home Office Construction Plant Theft Study (Smith and Walmsley 1999)	1997	UK	Theft
Retail Crime and Safety Survey (Crime Prevention Unit 1998)	1997	Australia, South Australia	Burglary, fraud, robbery, theft, vandalism, workplace violence
Australian Chamber of Manufacturers Survey (Alexander 1998)	1998	Australia	Fraud, vandalism
British Oil Security Syndicate Survey on Petrol Station Crime (British Oil Security Syndicate 2010)	Annual since 1998	UK	Assault, burglary, credit-card fraud, fraud, robbery, theft, vandalism
National Business Crime Survey (Small Firms Association 2010)	Biennial since 1998	Ireland	Assault and harassment, burglary, credit-card/cheque fraud, extortion, fraud, robbery, theft, vandalism and criminal damage
National Pharmaceutical Association Crime Survey (NPA 2000)	1998	UK	Assault, burglary, vandalism
South Africa National Commercial Crime Survey (Naudé et al. 1999)	1998	South Africa	Bribery, burglary, extortion, fraud, robbery, theft of and from vehicle, theft, vandalism, workplace violence
Crimes against Small Business Survey (Perrone 2000)	1999	Australia	Assault and threats, bribery, burglary, credit-card fraud, extortion, fraud, robbery, theft of and from vehicle, theft, vandalism

Survey/citation ^a	Year of data collection	Location	Crimes surveyed ^b
International Crime against Business Survey (ICBS), Central Eastern Europe (Alvazzi del Frate 2004)	1999	Albania, Belarus, Bulgaria, Croatia, Hungary, Lithuania, Romania, Russia, Ukraine	Assault, bribery and corruption, burglary, extortion and intimidation, fraud, request for protection money, robbery, theft of and from vehicle, theft, vandalism
Retail Theft and Security Survey (Grocers' Review 2000)	1999	New Zealand	Burglary, fraud, theft, vandalism (retail)
Scottish Business Crime Centre Survey (Burrows et al. 1999)	1999	Scotland	Assault and threat, burglary, fraud, theft, robbery, vandalism
Airline Fraud Survey (Deloitte 2006)	2000, 2006	Global	Fraud, theft (airline industry)
Global Retail Theft Barometer (Bamfield 2010)	Annual since 2001	Global, 42 countries in 2010	'Shrinkage' in large retail corporations due to customer and employee theft and supplier fraud
Retail Security Survey (RCC 2009)	Annual since 2000	Canada	Fraud, theft
PriceWaterhouseCoopers Global Economic Crime Survey (PWC 2009)	Biennial since 2001	Global, 54 developed and developing countries in 2009	Accounting fraud, asset misappropriation, corruption/ bribery, insider trading, IP infringement, money laundering
Federation of Small Businesses Biennial Survey (FSB 2008)	Biennial since 2002	UK	Assault and threats, burglary, credit-card fraud, e-crime, fraud, robbery, theft, vandalism
KPMG Fraud and Misconduct Survey (KPMG 2009)	2003, 2008-09	US	Asset misappropriation, corruption, credit-card fraud, fraud, theft
KPMG Fraud and Misconduct Survey (KPMG 2007)	2003, 2006	Hong Kong	Corruption, fraud, Internet-related fraud, IP theft
British Chambers of Commerce (Elliott 2008)	2004, 2008	UK	Arson, burglary, e-crime, personal injury or violence, robbery, theft, vandalism
Organized Retail Crime Survey (National Retail Federation 2009)	Annual since 2005	US	Fraud and theft as part of criminal enterprise activities (retail sector)
Port Moresby Business Crime Victimization Survey (PNG Justice Advisory Group 2005)	2005	PNG, Port Moresby	Assault, bribery and corruption, burglary, extortion and intimidation, fraud, robbery, theft of and from vehicle, theft, vandalism

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Telecom Fraud Survey (Communications Fraud Control Association 2009)	2005, 2008	Global	Fraud in telecommunication industry
International Crime and Corruption Survey (Alvazzi del Frate 2007)	2006	Cape Verde	Assault and threats, bribery and corruption, burglary, extortion and intimidation, fraud, robbery, theft of and from vehicle, theft, vandalism
The Australian Business Assessment of Computer Users Security (ABACUS) Survey (Richards 2009)	2006–07	Australia	Computer security incidents
International Crime and Corruption Business Survey (Nigerian National Bureau of Statistics 2009, 2010)	2007	Nigeria	Assault and threats, bribery and corruption, burglary, extortion and intimidation, fraud, robbery, theft of and from vehicle, theft, vandalism
Kroll Global Fraud Survey (Economist Intelligence Unit 2010)	Annual since 2007	Global	Bribery and corruption, fraud, IP theft and counterfeiting, money laundering, theft
Study of Encounters of Enterprises with Crime (Ahven et al. 2007)	2007	Estonia	Bribery and corruption, burglary, fraud, robbery, theft, vandalism, workplace violence

Notes: ^a The citation for surveys that have been repeated is that of the most recent sweep; ^b unless otherwise specified, the categories theft and fraud include those acts perpetrated by employees, customers and any other person within or outside the company.

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